

SCHEDULE A

Service Schedule for Engagement Agreement

Coaching and Consulting Services

As set forth below, apc will assist in the implementation of and provide ongoing support for the Operational Excellence deployment program at the Company for the purpose of delivering significant performance improvements.

Objective and Purpose

apc will Deliver Operational Excellence performance expectations identified by the Executive Sponsor through the training and application of continuous improvement techniques and tools.

Work priorities

apc will work with and through Company managers, leadership, and other staff:

1. Deliver Operational Excellence training and coaching to specific team members at designated sites.
2. Deliver Six Sigma training and coaching to specific team members at designated sites.
3. Support Company leadership regarding deployment, including project selection, employee training, executive coaching, and project portfolio management.
4. Assist teams in closing process improvement projects and reporting benefits.
5. Assist (teach, coach, facilitate) managers and teams in following Operational Excellence methods.
6. Provide keynote speaking at internal functions regarding Operation Excellence and Leadership topics.

Job Duties

apc will:

- Facilitate and deliver training to specified team members on designated sites.
- Facilitate and deliver services at sites designated by company.
- Assist Continuous Improvement (CI) Managers with teaching Company project team members.
- Assist Company Executive through Strategy Deployment execution and on-going coaching.
- Develop accountability cycles with process owners across the organization.
- Participate in project reviews, offering technical assistance where needed.
- Seek to ensure open communication regarding Operational Excellence throughout Company
- Advise Company leadership regarding the health of the Operational Excellence program.
- Attend other face-to-face meetings and teleconferences as determined by Company.

Out of Scope

apc will discuss project financial reporting, annual performance reviews of company managers, project selection, these issues and other matters not expressly set forth herein, remain the responsibility of Company.